



KINGSLEY EZEMENAKA

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◦ DETAILS ◦

Prague
Czechia

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◦ LINKS ◦

[LinkedIn](#)

[Website](#)

◦ SKILLS ◦

Research

I.T Support Services
(I.T desktop/client support
troubleshooting, MacOS and
Gsuite user)

O365 Technical Support, Windows
and Office

Hubspot, Zendesk, Jira ticketing
system

Learning Cloud Computing: Core
Concepts

SQL / AWS Experience

Software Tester (using Listboxer to
test for Bugs)

Negotiation with clients/customer

Microsoft Excel

Innovative Problem Solving

◦ LANGUAGES ◦

English

French



PROFILE

A goal-oriented and process-driven individual, with varied experience in Capacity development, Research, Communication/customer care, Digital Marketing Specialist, with I.T Skills.



EDUCATION

Ph.D., University of Education Hradec Kralove, Hradec Králové

2015 — 2020

Political Science

M.A, University of Ibadan, Ibadan (Nigeria)

2012 — 2014

Peace and Conflict Studies



STUDIES ABROAD

Brown International Advanced Research Institutes (BIARI), workshop at Brown University, Rhode Island, USA

June 2017

Erasmus + Exchange student at University of Ghana, Accra

January 2017 — May 2017

Summer School at Central European University, Budapest Hungary

June 2016 — July 2016



EMPLOYMENT HISTORY

Data Analyst at Infor, Prague

February 2021

Analyzing and renewal of software modules data for processing

Digital Marketing Specialist at Torridplay, Prague (Remote)

September 2019 — December 2020

(Achievement: Increasing marketing and SEO through the pushing of servers for popular events for users; monitored website performance and handled troubleshooting and WordPress issues; managed company WordPress website back-end including plugins, tools, and database and launched seasonal WordPress themes and plugins updates that led to a 35% boost in sales and conversions)

Account Payable Specialist at BDP International, Prague

November 2019 — May 2020

(Achievement: cleared pending payments and brought the automatic data processing ADP work process and organized billing up to date)

Customer Success Specialist Representative at Danish Hydraulic Institute (DHI), Prague

June 2018 — August 2019

(Achievement: Engaged in problem-solving through professional communications and renewal and updated user documentation and software licenses as of 1st level software support, technical writing and copy-writing using Maconomy and CRM)

Communications Officer at Nigerian Environmental Study/Action Team, Ibadan, Nigeria

May 2012 — May 2014

(Achievement: revamped the organization's communication channel and website. Managed organization website, with digital identity updates and managed membership registration and internal and external communications)



I.T CERTIFICATION AND PROFESSIONAL COURSES

- The Complete Cyber Security Course: Network Security, Udemy
- Cyber Security Essentials, CISCO
- Learning Cloud computing: Core Concepts, Comptia
- Ethnicity, Conflict and Inequality in Global perspective, Brown University
2017
- The Political Psychology of Populism, Central European University
2016
- Negotiation and Conflict Management, United States Institute of Peace
2014
- Ebola Virus Disease: Awareness and Precautions for Peacekeeping Personnel, Peace Operation Training Institute, USA
- Principles and Guidelines for UN peacekeeping Operations, Peace Operation Training Institute
2013
- Monitoring and Evaluation of malaria programmes, USAID
- Implementation of Security Council Resolution 1325(2000) in Africa, Peace Operation Training Institute, USA
2013
- Conflict Analysis, United States Institute of Peace, USA
2013



SELECTED PUBLICATIONS

- The dilemma of Global South's contributions to critical security studies: The African case, Journal of Black Studies
2021
- Minority rights and violence: A Comparative Analysis of the Conflict in Southern Cameroon and Biafran Separatism in Nigeria, Studies in Ethnicity and Nationalism Journal
2021
- Responsibility to protect: external intervention on Boko Haram terrorism in Nigeria, Security Journal
2020
- Unregulated migration and Nigeria EU relations, Central European Journal of International and Security Studies
2019
- Kidnapping: a security challenge in Nigeria, Journal of Security and Sustainability Issues
2018
- Contextualising Fulani-Herdsmen conflict in Nigeria,, Central European Journal of International and Security Studies
2018
- Biafra's resurgence: state failure, insecurity and separatist agitations in Nigeria.,- Central European Journal of International and Security Studies
2016